Wisconsin's FamilyCaregiver Support Programs

Your Work Is Making A Difference

2025 Statewide Program Reach, Caregiver Needs & Satisfaction

Bryn Ceman, M.S. | GWAAR

AFCSP + NFCSP + Caregiver voices

Wisconsin's FamilyCaregiver Support Programs

Caregiver Support Across Wisconsin

1,041

AFCSP participants

3,260

NFCSP caregivers

204

Kinship / grandfamily caregivers through NFCSP

PeerPlace statewide program counts.

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More Than 2,100 Caregiver Needs Assessments

603

AFCSP assessments

1,545

NFCSP assessments

2025 PeerPlace needs assessments; 2,148 assessment records across both programs.

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Caregivers Need Time To Recharge

1,348

Identified free time as a need

958

Identified paid respite as a need

559

Identified a need for more sleep

Counts reflect “Need” or “Top Need” selections; needs can overlap.

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Connection Matters, Too

621

Needed more people willing to help

602

Needed social time

456

Identified support groups

PeerPlace caregiver needs, AFCSP + NFCSP combined.

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Care Recipients Need Practical Help

970

Cooking

731

Managing health care

716

Money management

PeerPlace care-recipient needs. Other common needs include dressing, bathing, and transportation.

Respite Remains Essential

In-home respite

Most-used service in both AFCSP and NFCSP

Also important: homemaker, personal care & adult day respite

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Caregivers Gave Us Their Feedback

168

Online survey responses

2025

Survey dates

Respondents are a subset of caregivers served, not a representative statewide sample.

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Caregivers Felt Heard And Respected

100%

Staff listened

100%

Staff understood

100%

Privacy respected

"Well" or "Very Well" among respondents answering each item; excludes no-opinion responses.

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Information Met Caregivers' Needs

100%

Information met their needs

99%

Would recommend their local agency

Information: 162 of 162 rated Well/Very Well. Recommendation: 165 of 166 answered Yes.

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Caregivers Appreciate Timely Help

144

Contact within one week

136

Rated wait short / very short

32

Less than one day

72 very short + 64 short.

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In Their Own Words: Kindness

"You guys should change your name to "Sanity Keepers". Honestly, everyone has been so helpful and understanding! Everyone was kind and gentle to my parents. I just appreciate the support so much! Thank you!"

— Fond du Lac County caregiver

"The compassion and understanding of the staff, and the overwhelming sense of support and kindness made all contacts meaningful and useful for me."

— Dane County caregiver

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In Their Own Words: A Lifeline

"This program has been extremely helpful at a very overwhelming time. Thank goodness for it!"

— Brown County caregiver

"This program is a life saver with being a caregiver of three children. The staff are very kind, supportive, and caring. Their knowledge and professionalism is appreciated and amazing. Thank you"

— Dane County caregiver

"ADRC has been a God-send for my husband and me. They show genuine care, concern and thoughtfulness. We truly appreciate everything they do for us."

— Kenosha County caregiver

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In Their Own Words: Gratitude

"Have recommended to others. Very grateful. Thank you everyone."

— Waukesha County caregiver

"This was an unexpected and helpful resource that allowed me to expand my respite care in order to strengthen my well being so I can continue to care for my husband's complex 24/7 caregiving needs. Thank you!"

— Dane County caregiver

"I had no idea what the ADRC really did, so I was floored by how much help the provide. They were all wonderful, caring and competent. I could not have asked for a better experience. The ADRC is a "hidden gem." I will be recommending it to people I feel would benefit from their services. Ten stars!"

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Caregiver Shout-Outs: Your Colleagues

"Teri Bradford is such a great resource! She helped me get started."

"Amy Rockhill has been very helpful Five-star rating for her services. Thank you!"

"Anne Spieker was absolutely amazing. She was very helpful, caring and compassionate."

"Marty was a wonderful listener and gave me some ideas and options for my future."

More Recognition Directly From Caregivers

"I am so grateful for the knowledgeable and compassionate staff at the FDL ADRC. Specifically, Alyssa Posthuma, went above and beyond to help us. Thank you!"

"Taylor was very understanding and helpful. She is very well trained in her knowledge of the help available to seniors."

"Kari was and has been outstanding with great suggestions. She also recently did a follow up phone call."

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Help More Caregivers Share Their Voices

Invite feedback after meaningful service contacts.

Every response helps us improve.

Every kind word recognizes your work.

Use the Wisconsin DHS Customer Satisfaction Survey, form F-02331.

Complete the Caregiver Customer Satisfaction Survey ↗

Wisconsin's FamilyCaregiver Support Programs

Looking Ahead To 2027

January

Review proposed forms & process changes

February

Target implementation

Efficiency and Forms Workgroup.

Wisconsin’s National Strategy Work Continues

STATEWIDE CAREGIVER COORDINATOR MEETING • NOVEMBER 11, 2026

FUNDING & CONTINUATION

$490,000
2024–2026 implementation award

$125,000
Supplemental funding

$490,000
2026–2028 award

RECENT ACCOMPLISHMENTS

Nearly 2,900 Trualta registrants (Sept. 2026)
Youth-caregiver training statewide
102 professionals trained in caregiver-centered care
Respite and wellness initiatives
2,000 Lighting the Way employer guides

LOOKING AHEAD

Youth respite and enrichment
Caregiver-friendly workplaces
Assessment and research partnerships
A stronger, sustainable WFACSA
New Alliance partners and co-chairs welcome

LEARN MORE — OFFICIAL RESOURCES

ACL: National Strategy awards & initiatives ↗

ACL: Awards to states ↗

Wisconsin DHS: National Strategy ↗

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Thank You For Making A Difference

Caregivers notice your compassion.

Your work matters across Wisconsin.

Encourage caregivers to register for Trualta and explore the resources at WisconsinCaregiver.Org and on the WisconsinCaregiver Facebook page.

Flyer: Wisconsin Family & Caregiver Support Alliance (WFACSA) Statewide Campaign