



WISCONSIN DEPARTMENT  
of HEALTH SERVICES

## Wisconsin State Health Insurance Assistance Program (SHIP) Grantee Information



**SHIP**

State Health Insurance  
Assistance Program

### Navigating Medicare

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*This message is being sent to SHIP and MIPPA (Medicare Improvements for Patients and Providers Act) counselors and managers and benefit specialist program staff.*

#### **Basic SHIP Counselor Trainings: Spring Details**

#### **New SHIP counselors should attend these webinars.**

Wisconsin SHIP is offering a series of free, live virtual trainings on Medicare topics that supplement the on-demand online courses for new SHIP counselors.

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#### **Intended audience**

SHIP counselors who are newer or would like a refresher are welcome to join all or some of the trainings. These optional trainings are geared towards new SHIP counselors who are pursuing the Part D or Basic SHIP Certification to help with common Medicare eligibility and coverage questions, such as volunteers and case managers. However, benefit specialists and other advanced-level SHIP counselors are also welcome.

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## Spring training details

See the [Part D-only](#) and [basic orientation checklists \(Word\)](#) for the respective recommended curriculums, including prerequisites.

Registration is not required. Closed captioning will be available.

The training invitations are below. Click the time to open the training link; click the training title to download the Outlook event.

- Monday, April 20
  - [9–10 a.m. SHIP orientation](#)
  - [10 a.m.–12 p.m. Medicare basics](#)
- Tuesday, April 21
  - [11 a.m.–12 p.m. Medigap](#)
  - [1–3 p.m. Part D](#)
- [Thursday, April 23: 10 a.m.–12 p.m. Medicare Advantage](#)
- [Friday, April 24: 10 a.m.–12 p.m. Plan Finder](#)

The trainings will be recorded and posted to [Vimeo](#) (password: Medicare101).

This curriculum will also be offered again in the [fall](#).

## Continuing education credits

Continuing Education Hours/Units (CEHs/CEUs) are available for **live** training attendance only.

Please send any questions to Pam Watson, SHIP Co-Director, at [Pamela.Watson@dhs.wisconsin.gov](mailto:Pamela.Watson@dhs.wisconsin.gov).

Please do not reply directly to this email message. If you have a question, please contact Grants Manager Pamela Watson at [pamela.watson@dhs.wisconsin.gov](mailto:pamela.watson@dhs.wisconsin.gov), or call 608-695-2503.

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