

NFCSP / Title III-E / Title VI PeerPlace Reference Sheet

NFCSP PeerPlace Service Types	Unit Type	PeerPlace Allowable Funding Sources	BADR Aging Services Definition
CG Alz/Dementia Support Group	Session	Title III-E (CGOA), Title VI (CGOA)	<p>A support group that focuses on discussion of Alzheimer’s Disease and dementia and assists families in coping with the problems associated with caring for an older individual diagnosed with Alzheimer’s Disease or dementia.</p>
CG Case Management	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	<p>Means a service provided to a Caregiver, at the direction of the Caregiver:</p> <ul style="list-style-type: none"> • by an individual who is trained or experienced in the case management skills that are required to deliver the services and coordination described in subparagraph; and • to assess the needs, and to arrange, coordinate, and monitor an optimum package of services to meet the needs, of the Caregiver; and <p>Includes services and coordination such as: comprehensive assessment of the Caregiver (including the physical, psychological, and social needs of the individual); development and implementation of a service plan with the Caregiver to mobilize the formal and informal resources and services identified in the assessment to meet the needs of the Caregiver, including coordination of the resources and services:</p> <ul style="list-style-type: none"> o with any other plans that exist for various formal services; and o with the information and assistance services provided under the Older Americans Act; o coordination and monitoring of formal and informal service delivery, including coordination and monitoring to ensure that services specified in the plan are being provided; o periodic reassessment and revision of the status of the Caregiver; and o in accordance with the wishes of the Caregiver, advocacy on behalf of the Caregiver for needed services or resources. (Source: OAA) Examples may include caregiver needs assessments.

NFCSP / Title III-E / Title VI PeerPlace Reference Sheet

CG Conference	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC), Other NOAA	Conferences or workshops consisting of targeted information and/or interactive sessions for Caregivers that have a formal theme and agenda and at least one primary speaker or session. Examples include: sending an individual Caregiver to attend a conference.
CG Counseling	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	A service designed to support Caregivers and assist them in their decision-making and problem solving. Counselors are service providers that are degreed and/or credentialed as required by state policy, trained to work with older adults and families and specifically to understand and address the complex physical, behavioral and emotional problems related to their Caregiver roles. This includes counseling individuals or group sessions. Counseling is a separate function apart from support group activities or training (see definitions for these services). (Source: ACT committee)

NFCSP / Title III-E / Title VI PeerPlace Reference Sheet

CG Information & Assistance	Contact	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	<p>A service that:</p> <ul style="list-style-type: none"> • provides the individuals with current information on opportunities and services available to the individuals within their communities, including information relating to assistive technology; • assesses the problems and capacities of the individuals; • links the individuals to the opportunities and services that are available; • to the maximum extent practicable, ensures that the individuals receive the services needed by the individuals, and are aware of the opportunities available to the individuals, by establishing adequate follow-up procedures; and • serves the entire community of older individuals, particularly— <ul style="list-style-type: none"> o Caregivers who are older individuals with greatest social need; o older individuals with greatest economic need; o older relative Caregivers of children with severe disabilities, or individuals with disabilities who have severe disabilities; o family Caregivers who provide care for individuals with Alzheimer’s disease and related disorders with neurological and organic brain dysfunction; and o Caregivers of “frail” individuals defined as: unable to perform at least two activities of daily living without substantial human assistance, including verbal reminding, physical cueing, or supervision; and/or cognitive or other mental impairment, requires substantial supervision because the individual behaves in a manner that poses a serious health or safety hazard to the individual or to another individual. (Source: OAA)
CG Older Relative Support Group	Session	Title III-E (ORC), Title VI (ORC)	Support group services provided to grandparents and older relative Caregivers.
CG Powerful Tools for CG	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC), Other NOAA	An evidence-based program designed to provide family Caregivers with tools necessary to increase their self-care and confidence. The program improves self-care behaviors, management of emotions, self-efficacy, and use of community resources.

NFCSP / Title III-E / Title VI PeerPlace Reference Sheet

CG Public Information, In-Person	Activity (Recorded as Aggregate Event vs. Individual Service)	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	A public and media activity that conveys information to Caregivers about available services. (Source: SHIP) Includes outreach activities (see outreach definition). Unlike Information and Assistance, this service is not tailored to the needs of the individual. Examples include: Distribution of Caregiver information via Caregiver conferences or other public events; a booth/exhibit at a fair, conference, or other public event; Social gatherings that provide opportunities for individuals with dementia, along with their family, friends and Caregivers, to enjoy interactions with others experiencing the same challenges and to talk openly about issues; peer-led support groups (in which leaders or facilitators have not received training as required for CG Support Groups); peer-to-peer information sharing; in-person audio visual presentations.
CG Public Information, Other	Activity (Recorded as Aggregate Event vs. Individual Service)	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	A public and media activity that conveys information to Caregivers about available services. (Source: SHIP) This service type should be used for public information activities that do not align with other public information service types. Unlike Information and Assistance, this service is not tailored to the needs of the individual.
CG Public Information, Printed	Activity (Recorded as Aggregate Event vs. Individual Service)	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	Public information is defined as a public and media activity that conveys information to Caregivers about available services. (Source: SHIP) Examples include: newspapers, newsletters, mailings via US mail or email.
CG Public Information, Radio	Activity (Recorded as Aggregate Event vs. Individual Service)	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	Public information is defined as a public and media activity that conveys information to Caregivers about available service. (Source: SHIP) Examples include radio interviews or programs. Unlike Information and Assistance, this service is not tailored to the needs of the individual.

NFCSP / Title III-E / Title VI PeerPlace Reference Sheet

CG Public Information, Trualta	Activity (Recorded as Aggregate Event vs. Individual Service)	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	Distribution of Caregiver information via the Trualta learning management system. Public information is defined as a public and media activity that conveys information to Caregivers about available services, which can include an in-person interactive presentation to the public conducted; a booth/exhibit at a fair, conference, or other public event. (Source: SHIP) DO NOT ENTER INTO PEERPLACE. GWAAR will enter activities.
CG Public Information, TV	Activity (Recorded as Aggregate Event vs. Individual Service)	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	Public information is defined as a public and media activity that conveys information to Caregivers about available services. (Source: SHIP) Examples include TV interviews or programs. Unlike Information and Assistance, this service is not tailored to the needs of the individual.
CG Public Information, Web-based	Activity (Recorded as Aggregate Event vs. Individual Service)	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	Public information is defined as a public and media activity that conveys information to Caregivers about available services. (Source: SHIP) Examples include webinars or website events. Unlike Information and Assistance, this service is not tailored to the needs of the individual.
CG Respite, Chore	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	An in-home service that includes an appropriately skilled provider or volunteer assisting a Caregiver with non-continual household tasks. Chore activities include: installing screens and storm windows, cleaning appliances, cleaning and securing carpets and rugs, washing walls and windows, scrubbing floors, cleaning attics and basements to remove fire and health hazards, pest control, grass cutting and leaf raking, clearing walkways of ice, snow and leaves, trimming overhanging tree branches, wood chopping, and moving heavy furniture.

NFCSP / Title III-E / Title VI PeerPlace Reference Sheet

CG Respite, Facility Adult Day	Hour	Title III-E (CGOA), Title VI (CGOA), Title VI (ORC)	<p>A respite service provided in settings other than the Caregiver/care receiver’s home, including adult day care, senior center or other non-residential setting (in the case of older relatives raising children, day camps), where an overnight stay does not occur that allows the Caregiver time away to do other activities. (Source: ACT committee)</p> <p>Services offered in conjunction with adult day care typically include social and recreational activities, training, counseling, and services such as rehabilitation, medication assistance, and home health aide services for adult day health. Care recipients served require supervision but do not require institutionalization.</p>
CG Respite, Facility Child Day	Hour	Title III-E (ORC), Title VI (ORC)	<p>A respite service provided in settings other than the Caregiver/care receiver’s home, including adult day care, senior center or other non-residential setting (in the case of older relatives raising children, day camps), where an overnight stay does not occur that allows the Caregiver time away to do other activities. (Source: ACT committee)</p> <p>A service in which a child attends a child care facility or after-school program during some portion of a day and an overnight stay does not occur. An appropriately skilled individual provides companionship, supervision and/or assistance with activities of daily living for children (aged 18 and under) in the absence of their Caregiver age 60 or older.</p>
CG Respite, Facility Overnight	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	<p>A respite service provided in residential settings such as nursing homes, assisted living facilities, and adult foster homes (or, in the case of older relatives raising children, summer camps), in which the care receiver resides in the facility (on a temporary basis) for a full 24 hour period of time. The service provides the Caregiver with time away to do other activities. (Source: ACT committee)</p>
CG Respite, Homemaker	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	<p>An in-home service that includes an appropriately skilled provider or volunteer providing assisting with routine household tasks. Homemaker tasks include: laundry, ironing, meal preparation, shopping for necessities (including groceries), and light housekeeping tasks (e.g., dusting, vacuuming, mopping floors,</p>

NFCSP / Title III-E / Title VI PeerPlace Reference Sheet

			cleaning bathroom and kitchen, making beds, maintaining safe environment).
CG Respite, In-Home General	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	A respite service provided in the home of the Caregiver or care receiver and allows the Caregiver time away to do other activities. During such respite, other activities can occur which may offer additional support to either the Caregiver or care receiver, including homemaker or personal care services. (Source: ACT committee)
CG Respite, Personal Care	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	An in-home service that includes an appropriately skilled provider or volunteer providing personal assistance, stand-by assistance, supervision or cues for a care recipient having difficulties with one or more activities of daily living (ADLs) such as: bathing, dressing, toileting, getting in/out of a bed or chair, eating or walking.
CG Supp, Assisted Transportation	One-Way Trip	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	Services or activities that provide or arrange for the travel, including travel costs, of individuals from one location to another. This service includes escort or other appropriate assistance for a person who has difficulties (physical or cognitive) using regular vehicular transportation. Does not include any other activity. Rides are provided on a limited basis to complement the care provided by Caregivers. (Source: OAA)

NFCSP / Title III-E / Title VI PeerPlace Reference Sheet

<p>CG Supp, Assistive Devices/Tech</p>	<p>Unit</p>	<p>Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC), Other NOAA</p>	<p>Provision and/or installation of supportive equipment or technology in the home environment of a care recipient for their use on a short- or long-term basis to prevent or minimize the occurrence of injuries and maintain the health and safety of the care recipient. Does not include any structural or restorative home repair or modifications, chore, homemaker activities or cell phone or Internet access plans. (See definitions for Home Repair and Modifications, Chore, Homemaker, and Consumable Supplies). One unit is considered one item. Services are provided on a limited basis to complement the care provided by Caregivers. (Source: OAA) Examples may include: durable medical equipment (chair lifts, wheelchairs, walkers), grandpad or tablet computers, medication dispensing systems, cell phones, or other technology or devices purchased for use by a Caregiver or care recipient. Items may be reported here if providing the item itself is the service or if the item can easily be individually reported. If an item is already included as part of a direct service expenditure (e.g., a program includes a tablet computer as part of their larger program design and is reimbursed on a contracted unit rate basis), the expenditure for the item can be included in the other program's expenditure and does not have to be separately reported here. (Adapted from ACL guidance 2021)</p>
<p>CG Supp, Consumable Supplies</p>	<p>Unit</p>	<p>Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)</p>	<p>Provision of consumable goods or material aid to a Caregiver to meet basic necessities. Consumable items are intended for one-time use by a Caregiver and/or care recipient in their home and are not returnable to the aging unit/provider. One delivery or distribution, regardless of the size or number of items, is considered one occurrence. (Adapted from ACL's COVID-19 Reporting Guidance May 2020) Services are provided on a limited basis to complement the care provided by the Caregiver. (Source: OAA) Examples include groceries, cleaning supplies, personal hygiene supplies (including soap, toothpaste, toilet paper, sanitary wipes, incontinence supplies, diapers, disposable gloves), cell</p>

NFCSP / Title III-E / Title VI PeerPlace Reference Sheet

			<p>phone or internet access, gym memberships, puzzles, games, craft supplies, etc.</p>
<p>CG Supp, Health Promo - Non-Ev</p>	<p>Hour</p>	<p>Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)</p>	<p>Health promotion and disease prevention activities that do not meet ACL/AoA’s definition for an evidence-based program as defined at ACL's website. Activities may include those defined in the OAA (Section 102(14)) such as: health risk assessments; routine health screening; programs regarding physical fitness, group exercise, and music therapy, art therapy, and dance-movement therapy; home injury control services (education regarding how to avoid at-home injuries); screening for the prevention of depression, provision of educational activities; medication management screening and education; and education concerning diagnosis, prevention, treatment, and rehabilitation concerning age-related diseases and chronic disabling conditions.</p> <p>The term shall not include services for which payment may be made under titles XVIII and XIX of the Social Security Act (42 U.S.C. 1395 et seq., 1396 et seq.). (Source: OAA and ACL guidance 2021)</p> <p>Activities are provided on a limited basis to complement the care provided by Caregivers. (Source: OAA) Examples may include: Yoga for Caregivers, walking groups for Caregivers, journaling for Caregivers.</p>

NFCSP / Title III-E / Title VI PeerPlace Reference Sheet

<p>CG Supp, Home Repair/Modif</p>	<p>Unit</p>	<p>Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)</p>	<p>Structural or restorative repair or modifications to a care recipient's home environment in order to prevent or minimize the occurrence of injuries and are essential for the health and safety of the care recipient. Includes minor repairs or renovations in order to meet safety, health, and code standards. Does not include chore or homemaker activities that must be repeated, aesthetic improvements to a home, or temporary repairs. Services provided for an individual may not exceed \$5000 per program year and provided on a limited basis to complement the care provided by the Caregiver. (Source: OAA) Examples include: installation or maintenance of ramps for improved and/or barrier-free access, locks, improved lighting, egress windows, hand held showers, grab bars, and tub rails. Also includes repair of floors, roof repair, doors and windows, interior walls, plumbing and drains that ensure a safe and adequate water supply, stairs and porches, heating systems, and electrical wiring.</p>
<p>CG Supp, Home Security & Safety</p>	<p>Unit</p>	<p>Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)</p>	<p>Provision and/or installation of technology in the home environment designed to provide in-home or off-site monitoring with the intention of managing the health and safety of at-risk care recipients. Does not include any structural or restorative home repair or modifications, chore, homemaker activities or cell phone or Internet access plans. (See definitions for Home Repair and Modifications, Chore, Homemaker, and Consumable Supplies). One unit is considered one item. (Adapted from ACL's COVID-19 SPR Reporting Guidance, May 2020) Services are provided on a limited basis to complement the care provided by the Caregiver. (Source: OAA) Examples include installation of smoke detectors, gas alarms, remote video monitoring, door sensors, sensor mats, telemedicine, health monitors, sensor mats, fall detectors, weather radios, GPS trackers and movement detectors.</p>

NFCSP / Title III-E / Title VI PeerPlace Reference Sheet

CG Supp, Legal/Financial	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	Licensed legal or financial consultation, research services, document preparation, and court or other fees associated with establishing guardianship for a minor or an at-risk older adult. Includes any court costs faced by grandparents/older relatives caring for a minor under the NFCSP. Services are provided on a limited basis to complement the care provided by Caregivers. Does not include services provided by an attorney as OAA legal assistance.
CG Supp, Meals	Meal	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	A meal provided to an eligible NFCSP participant who is not otherwise eligible for Title III-C meals . Meals are provided on a limited basis to complement the care provided by Caregivers. (Source: OAA)
CG Supp, Medication Management	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	Assistance to customers in managing the use of both prescription and over the counter (OTC) medication in order to prevent incorrect usage and adverse drug reactions. May include face-to-face review or set-up/organization of the customer’s medication regimen, supervision of compliance with medication regimens, cueing via home visits or telephone calls, and/or communicating with referral sources (physicians, family members, primary Caregivers, etc.). Primary activities are normally on a one-to-one basis; if done as a group activity, each participant shall be counted as participating in one session. (Adapted from ACL guidance 2021) Sessions are provided on a limited basis to complement the care provided by Caregivers. (Source: OAA)
CG Supp, Nutrition Counseling	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	A standardized service as defined by the Academy of Nutrition & Dietetics (AND) that provides individualized guidance to eligible NFCSP participants who are at nutritional risk because of their health or nutrition history, dietary intake, chronic illness, or medication use. Counseling is provided one-on-one by a registered dietitian and addresses the options and methods for improving nutrition status with a measurable goal. (Source: Input Committee) Nutrition counseling is provided on a limited basis to complement the care provided by Caregivers. (Source: OAA)

NFCSP / Title III-E / Title VI PeerPlace Reference Sheet

CG Supp, Nutrition Education	Session	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	An intervention targeting OAA participants and caregivers that uses information dissemination, instruction, or training with the intent to support food, nutrition, and physical activity choices and behaviors (related to nutritional status) in order to maintain or improve health and address nutrition-related conditions. Content is consistent with the Dietary Guidelines for Americans; is accurate, culturally sensitive, regionally appropriate, and considers personal preferences; and is overseen by a registered dietitian or individual of comparable expertise as defined in the OAA. (Source: National Nutrition Monitoring and Related Research Act of 1990) Examples may include Eat Well, Care Well; cooking classes for Caregivers.
CG Supp, Pro Visit by RN, OT, PT	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	Home health services that are not covered by insurance, such as nursing, physical therapy, speech therapy, or occupational therapy. Services are provided on a limited basis to complement the care provided by the Caregiver. (Source: OAA)
CG Supp, Transportation	One-Way Trip	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	Services or activities that provide or arrange for the travel, including travel costs, of individuals from one location to another. Does not include any other activity. (Source: NAMRS/HCBS) Rides are provided on a limited basis to complement the care provided by Caregivers. (Source: OAA)
CG Support Group	Session	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC)	A service that is led by a trained individual, moderator, or professional, as required by state policy, to facilitate Caregivers to discuss their common experiences and concerns and develop a mutual support system. Support groups are typically held on a regularly scheduled basis and may be conducted in person, over the telephone, or online. For the purposes of Title III-E funding, Caregiver support groups would not include “Caregiver education groups,” “peer-to-peer support groups,” or other groups primarily aimed at teaching skills or meeting on an informal basis without a facilitator that possesses training and/or credentials as required by state policy. (See also definitions for training and counseling). (Source: ACT committee) Support groups led by facilitators without training and/or credentials required by state policy is reported as CG Public Information.

NFCSP / Title III-E / Title VI PeerPlace Reference Sheet

CG Training	Hour	Title III-E (CGOA), Title III-E (ORC), Title VI (CGOA), Title VI (ORC), Other NOAA	<p>A service that provides family Caregivers with instruction to improve knowledge and performance of specific skills relating to their caregiving roles and responsibilities. Skills may include activities related to health, nutrition, and financial management; providing personal care; and communicating with health care providers and other family members. Training may include use of evidence-based programs; be conducted in-person or on-line, and be provided in individual or group settings. (Source: ACT committee)</p> <p>Does not include staff training.</p>
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- A full list of Aging Services and Definitions can be found: [Aging and Disability Resource Center - Updated Aging Reporting](#)
- Last updated: 5/14/2025