

## New Updates to the GWAAR Medicare Outreach and Assistance Resource webpage

Over the past few months, the GWAAR Medicare Outreach and Assistance Resource webpage has gone through several improvements to make it easier to navigate. Outdated materials were removed, some documents were moved to the SHIP TA Center, and the remaining resources were reorganized for quicker navigation. Updates to material continue to be ongoing, as well as new material is being created.

### Key Changes to Note:

“Find What You Need” has been changed to → “**Outreach & Education Resources**” This section has been expanded and several pages have been renamed or reorganized.

- [Educational Videos for Outreach](#)
  - Welcome to Medicare videos and PowerPoints, Create a Medicare Account Video, and other helpful videos to help consumers.
- [Grantee Reporting Information](#)
- [Help with Medicare Costs](#)
  - Outreach material related to SeniorCare, Extra Help and Medicare Savings Program
- [Idea of the Month](#)
- [New to Medicare](#)
  - Outreach material for individuals new to Medicare: Preventive Services, Welcome to Medicare PowerPoints and Welcome to Medicare Videos
- [Open Enrollment Toolkit](#)
- [SHIP Volunteer Management Resources](#)
- [Trainings](#)
  - Upcoming and previous training information for Medicare Outreach and Assistance and Basic SHIP Counselor Trainings

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The **Additional Resources** section on the main page has been condensed to the following:

- Community Partnerships
- Cultural Competency
- Outreach Tools
- Partner Resources
- Presentations + Events
- SHIP Quick Reference Tools
- Print Resources

**Welcome to Medicare Videos** have been reorganized into easy-to-use YouTube playlists by language. Clicking on a language now takes you directly to its full series. This makes navigation simpler and helps users find exactly what they need more quickly.

A new [Creating a Medicare Account Video](#) is also available, offering step-by-step guidance on creating a Medicare.gov account.

### **Need Help?**

If you have trouble finding information on the site or want to share outreach materials, please contact [Stephanie Haas](#), Medicare Outreach Coordinator.

## **Medicare Outreach Training**

“Making Medicare Outreach Fun & Engaging”

*In this training, learn new tools and ideas to make your Medicare outreach fun, engaging and impactful. This training is intended for Wisconsin SHIP counselors and Benefit Specialists.*

December 18<sup>th</sup>, 10:00 a.m. – 11:00 a.m.; [Zoom Link](#), [Add to Outlook](#)

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