



Our mission is to deliver innovative support to lead aging agencies as we work together to promote, protect, and enhance the well-being of older people in Wisconsin.

Advisory Council Meeting Minutes

Friday, September 22, 2023 | 10:00 a.m. – 11:30 a.m.

Microsoft Teams Conference Call

Attendees

Members Present: Nancy Gagnon, Beth Esser, Dave Denomie, Dave Lowe, Kathy Gauger, Mark Weisensel, Doris Bakker

Members Not Present: Cynthia Welch

Others Present: Nick Musson, OAA Consultant- Transportation Specialist; Janet Zander, Advocacy & Public Policy Coordinator; Rosanna Mazzara, Operations Coordinator

Call to Order: 10:03 a.m.

Review and Approval of September 22, 2023 Agenda

Motion by Mark Weisensel, seconded by Kathy Gauger, to approve September 22, 2023 Agenda. Motion unanimously carried.

Review and Approval of July 14, 2023 Draft Meeting Minutes

Motion by Kathy Gauger, seconded by Nancy Gagnon, to approve July 14, 2023 draft meeting minutes. Motion unanimously carried.

Public Comment:

None



Comments from Chair

Dave Denomie, Chairperson

- I'd like to say welcome to our two new Advisory Council Members: Doris Bakker and Mark Weisensel.
- It would be nice at some point to organize an in-person meeting so that we could all meet each other. I'd like to throw the idea out there for future consideration.

Director's Report

Nick Musson, OAA Consultant- Transportation Specialist on behalf of John Schnabl

- Our Fiscal department has hired for two open positions and is now fully staffed.
- GWAAR has developed a Progressive Improvement Plan and our Customer Service Principles. These were sent out to the network. The Progressive Improvement provides a step-by-step process for resolving compliance issues. The improvement plan provides a step-by-step process for resolving compliance issues. The customer service principles provide aging programs and other customers with the principles we plan to follow when working with them.
- GWAAR is having a staff retreat on October 18th. It will be a celebration of accomplishments over the past year and a time to spend quality time together.
- Aging Advocacy Day will be May 14th for 2024.
- GWAAR is in the process of creating a training curriculum for all new aging directors and supervisors when they come on board. This curriculum will outline the GWAAR trainings we believe are needed to help them do their jobs effectively.
- Janet and John attended all seven of the ADPAW the Aging and Disability Professionals Association regional meetings.



- GWAAR will be having a virtual ACE meeting on October 11th at 1:30 ACE Meetings (A Commitment to Excellence) are mainly attended by aging unit directors throughout Wisconsin. Advisory Council members are encouraged to attend as well.
- GWAAR has an RFP out to solicit proposals for HR and payroll services for the agency. Services are currently being provided by QTI / Tandem.

Advocacy Update

Janet Zander, Advocacy & Public Policy Coordinator

- Please see Janet's written report

Advisory Council Draft By-Laws Vote

Motion by Kathy Gauger, seconded by Nancy Gagnon, to adopt Advisory Council By-Laws and presented. Motion unanimously carried.

Advisory Council Members Stepping Down

Nick Musson, OAA Consultant- Transportation Specialist

- Judith will be stepping down immediately to focus on family needs.
- Nancy Gagnon and Cynthia Welch will be stepping down once replacements are found.
- Advisory Council members are encouraged to recruit or suggest possible new members to Nick Musson or John Schnabl.

GWAAR Advisory Council New Member Application Vote

- Diane Cox lives in Richland Center in Richland County. She was a nursing home social worker from 1994 to 2001. During that same time, she was also on the board of the Nursing Home Social Workers Association. She then worked for our National Association of Social Workers Wisconsin Chapter for one year as their Continuing Education Coordinator and from 2002 to 2019 she worked for Richland County Health and Human Services. Diane has vast experience in this



arena and could be very beneficial to this council and GWAAR's Aging Plan. She's very active in her community and is currently a guardian for three people. She is a true advocate for older people, and I think she could be a valuable member of the Council. She's very eager to participate.

Motion by Nancy Gagnon, seconded by Kathy Gauger, to approve Diane Cox as a new Advisory Council member. Motion unanimously carried.

GWAAR 2022 -2024 Aging Plan Updates

Nick Musson, OAA Consultant- Transportation Specialist

Nick went over the main components of the document and asked if anyone had any questions. Points covered are below.

- GWAAR's 30-page Aging Plan is a living document where goal attainment progress is tracked by OAA Consultants.
- This goal progress, or changes made to the goals, are color coded by year on the document by the OAA consultant; thus you can see it's a working or living document.

Adjournment: 10:56 a.m.

Next Meeting Date: ***November 3, 2023***

Future 2024 Meeting Dates:

February 16, 2024
May 14, 2024 (Aging Advocacy Day)
July 19, 2024
September 20, 2024
November 15, 2024

Recorder: *Rosanna Mazzara, Operations Coordinator*