



WISCONSIN DEPARTMENT
of **HEALTH SERVICES**

Wisconsin State Health Insurance Assistance Program (SHIP) Grantee Information



SHIP

State Health Insurance
Assistance Program

Navigating Medicare

Registration instructions for Basic SHIP Counselor Trainings

SHIP counselors who are new or would like a refresher are invited to attend.

Wisconsin SHIP is offering a series of free, live virtual trainings on Medicare topics for basic-level SHIP counselors.

Intended audience

SHIP counselors who are newer or would like a refresher are welcome to join all or some of the trainings. These optional trainings are geared towards "basic-level" SHIP counselors, such as volunteers and case managers. However, benefit specialists and other advanced-level SHIP counselors are also welcome.

Training schedule and registration

The training schedule is below. A list of online learning prerequisites for new counselors will be sent to attendees. The trainings will be recorded. Registration is required.

Attendees should use the links below to register for each training they wish to attend.

- Tuesday, July 22
 - 9–10 a.m.: [Orientation](#)
 - 10 a.m.–12 p.m.: [Medicare Basics](#)
- Wednesday, July 23, 11 a.m.–12 p.m.: [Medigap](#)
- Tuesday, July 29, 10 a.m.–12 p.m.: [Part D](#)
- Wednesday, July 30, 10 a.m.–12 p.m.: [Medicare Advantage](#)
- Thursday, July 31, 10 a.m.–12 p.m.: [Plan Finder](#)

Continuing Education Hours/Units (CEHs/CEUs) are available for **live** training attendance only.

Questions and accommodation requests

Closed captioning will be available. Please send other accommodation requests to Pam Watson by June 30, 2025.

Please send any questions to Pam Watson, at Pamela.Watson@dhs.wisconsin.gov.

Please do not reply directly to this email message. If you have a question, please contact Project Director [Michelle Grochocinski](#), or call 608-695-2503.

This project is funded, in whole or in part, by grant number 90SAPG0091, from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201.