



WISCONSIN DEPARTMENT  
of HEALTH SERVICES

## Wisconsin State Health Insurance Assistance Program (SHIP) Grantee Information



**SHIP**

State Health Insurance  
Assistance Program

### Navigating Medicare

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## Save the Dates: Medicare Basics SHIP Counselor Training

**A comprehensive overview of Medicare topics for new basic-level SHIP counselors will be offered virtually in April and September, 2024.**

The Wisconsin SHIP is providing a series of live virtual trainings on Medicare topics for new basic-level SHIP counselors twice in 2024:

- April 8–19
- September 9–20

These live trainings supplement the [online training curriculum](#).

Please send questions to [Michelle Grochocinski](#) ([michelle.grochocinski@dhs.wisconsin.gov](mailto:michelle.grochocinski@dhs.wisconsin.gov)) and [Ginger Rogers](#) ([ginger.rogers@drwi.org](mailto:ginger.rogers@drwi.org)).

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### Who can attend

These trainings are geared towards new "basic-level" SHIP counselors, such as volunteers, case managers, and staff who assist during Open Enrollment.

Trained SHIP counselors who would like a refresher are welcome to join as well. It is *optional* for benefit specialists to attend.

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## Resources

SHIP volunteer program resources are available on the [SHIP Volunteer Resources webpage](#), including the [Basic SHIP Counselor Orientation Checklist](#) and materials and recordings for this training series.

A [recommended curriculum for counselors who only assist with Part D](#) is available on the [learning management system](#)'s SHIP Counselor course.

[Sam Margelofsky](#) ([samantha.margelofsky@dhs.wisconsin.gov](mailto:samantha.margelofsky@dhs.wisconsin.gov)), the state volunteer program coordinator, is available to provide support in volunteer recruitment efforts.

Please do not reply directly to this email message. If you have a question, please contact Project Director [Michelle Grochocinski](#).

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