

Humana®

Limited Income NET (LINET) Program overview

LINET
LIMITED INCOME NET PROGRAM

LINET: Overview and design

Overview:

- LINET is a Centers for Medicare & Medicaid Services (CMS) program that provides prescription drug coverage for Medicare beneficiaries who qualify for Medicaid, Supplemental Security Income (SSI) or Extra Help and have no prescription drug coverage.
- LINET Averages ~ 730,000 enrollments each year.
- LINET becomes a permanent part of Medicare on Jan. 1, 2024.

Design:

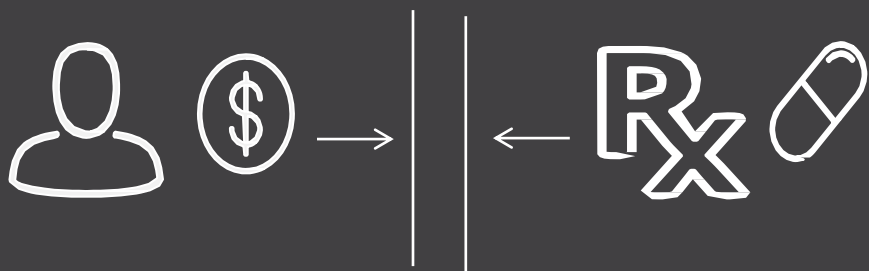
- Enrollment length is two months
- No premiums
- Copays based on Extra Help Level
- Formulary includes all Medicare Part D-covered drugs
- No pharmacy network restrictions
- Standard safety edits and limited prior authorizations
- Reimbursement available for out-of-pocket expenses during eligible periods
- Retroactive coverage available up to 36 months

| Extra Help Copays 2024 | | |
|------------------------|---------|---------|
| Extra Help Level | Generic | Brand |
| 1 | \$4.50 | \$11.20 |
| 2 | \$1.55 | \$4.60 |
| 3 | \$0 | \$0 |

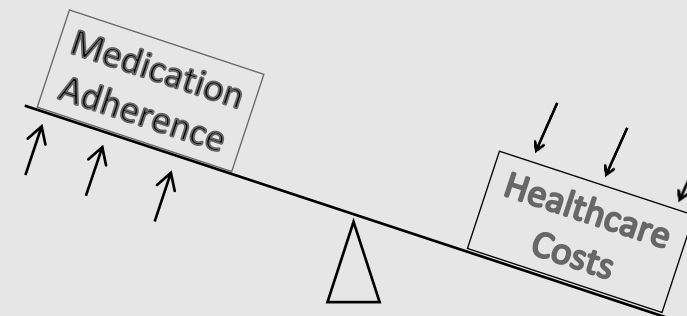
* Copays subject to change annually

LINET: Program goals

- Removing barriers to healthcare during transition periods



- Reducing healthcare costs related to poor medication adherence



- Improving health outcomes for vulnerable populations

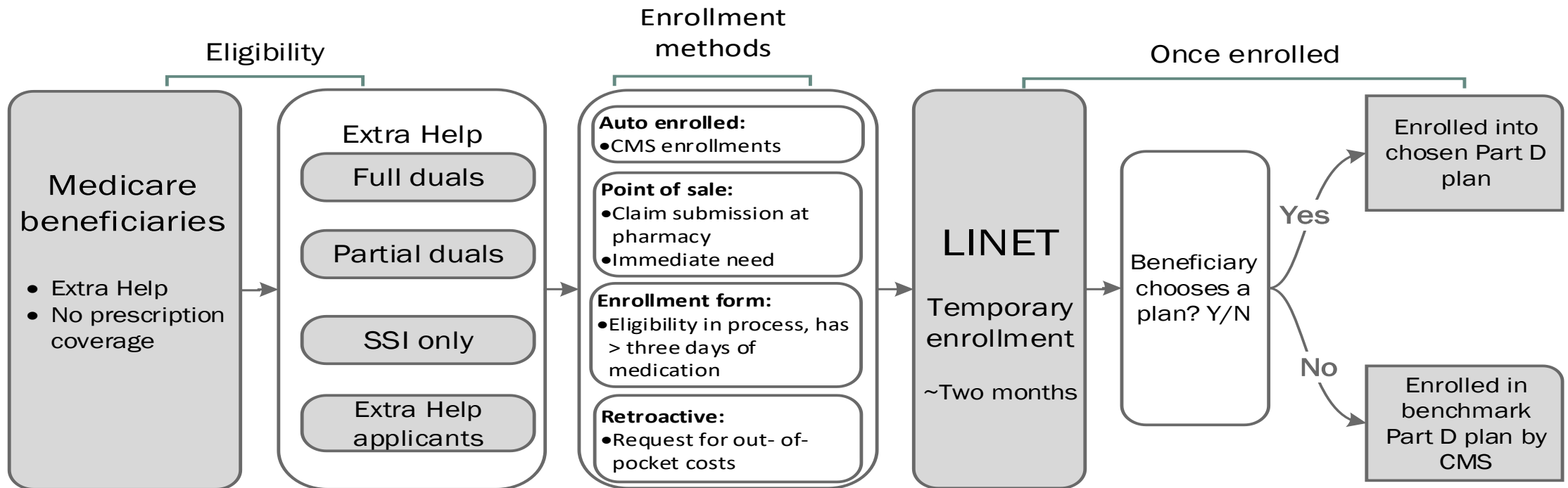


- Improving beneficiary experiences as they navigate healthcare systems

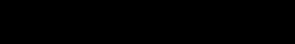





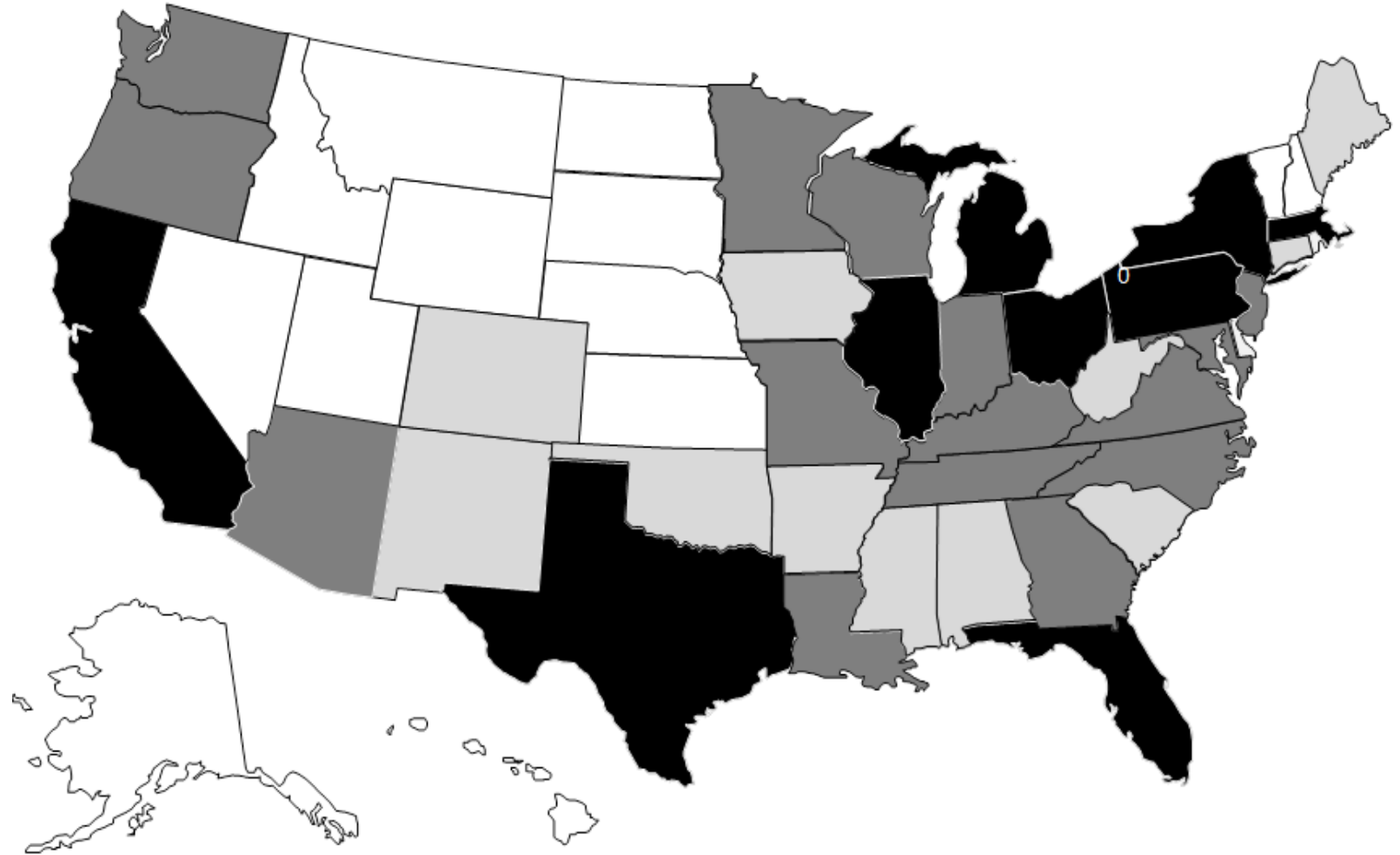
LINET: Eligibility and enrollment overview

- Eligible for Medicare Part D and Medicaid, SSI or Extra Help
- Enrollment methods
 - Auto enroll: enrolled by CMS via communication by state Medicaid
 - Point of sale: initiated at the pharmacy counter by claim submission
 - Enrollment form is used for new enrollments and those requesting an immediate need.
 - Retroactive: enrolled by retroactive reimbursement request



LINET enrollment by state

| LINET Enrollments | |
|-------------------|---|
| 20,000+ |  |
| 10,000 – 19,999 |  |
| 4,000 – 9,999 |  |
| < 3,999 |  |



- ~ 7% of the Dual population is enrolled in LINET each year
- > 10 million beneficiaries enrolled since 2010

LINET: Requesting retroactive reimbursement

- Reimbursement process
 - Beneficiaries who have paid out of pocket for prescriptions during eligible periods can request reimbursement from LINET in the following manner:
 - Complete the online reimbursement form at Humana.com/LINET.
 - Direct link to form: Apps.Humana.com/Marketing/Documents.asp?file=3792139
 - Please include all relevant pharmacy receipts
 - Once completed, mail or fax form and receipts to:

Limited Income NET Program
P.O. Box 14310
Lexington, KY 40512-4310
Fax: 877-210-5592

LINET: For more information

Advocacy line: 866-934-2019

- Dedicated line for State Health Insurance Assistance Program (SHIP), caseworkers, ombudsmen and other advocates
- Goes directly to support team without navigating recordings and selections

Help desk: 800-783-1307

- Pharmacies and beneficiaries
- Monday – Friday, 8 a.m. – 7 p.m., Eastern time

Online: [Humana.com/LINET](https://www.humana.com/LINET)

- Program literature and forms
- Recorded advocate training at [LINET Program overview \(brainshark.com\)](https://www.brainshark.com)

Email:

- LINET mailbox: LINEToutreach@Humana.com
 - Request group training
 - Program suggestions or escalations
- CMS mailbox: MedicareLINET@CMS.hhs.gov

Bank Identification Number (BIN): 015599

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Thank you for your time and interest in LINET!