

Medicare Plan Finder

Basic SHIP Counselor Training

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SHIP

State Health Insurance
Assistance Program

Objective

Use the plan finder to find plans and to counsel Medicare beneficiaries


Explore Medicare coverage options



Log in or create an account

Access your information anytime, anywhere

[Log in/Create Account](#)



Find health & drug plans

Find & compare plans in your area

[Find Plans Now](#)

Tips and Tricks

- If possible, ask for and use the Medicare account information
 - Username
 - Password
- Get the list of medications
 - Name of drug
 - Dosage
 - Quantity dispensed
- If needed, get the last date of creditable coverage
 - May be needed if first time enrolling in a Part D plan
- If needed, ask for Medicaid information
 - Very important to make sure that you are looking at the correct plans

Scenario

Mrs. Smith is on Medicare and has never enrolled in Part D. Mrs. Smith states that she has not been prescribed any medications, and just takes Vitamin D and Preservision with vitamins to stay healthy because of COVID. She had an emergency room visit for a sprained wrist after a slip and fall in February. The ER doctor prescribed a pain medication and a cholesterol medication. Her daughter went to the hospital pharmacy and was told the 2 medications cost \$300.

What is your first question?

Did you get your medication?

Mrs. Smith Scenario 1

Mrs. Smith says she has a retirement plan from Patrick Cudahy. The plan covers her doctor and prescriptions. You ask about the notice of creditable coverage and every year she gets a letter from the health plan that says her coverage is creditable. Her copays are \$10 with no deductible.

Assure her that she can go to her pharmacy and use her insurance because she has creditable coverage. No need for Part D. If she has a problem, she is free to come back and see you. Close and enter her issue information into STARS, Wellsky, or whatever database you use for SHIP reporting.

Mrs. Smith Scenario 2

Mrs. Smith has Medicare and a Medigap plan. She never enrolled in a Part D plan because she never had to take any medications. Now she does and what can she do? Her Medicare started in 2017. She can't afford \$300.

What are your next steps?

Plan Finder to search for plans.

LEP explanation.


Is she able to enroll now?

Is she LIS Eligible?

Medication List

- Lantus pens
- Ozempic pen Qty 1
- Atorvastatin 4mg Qty 30
- Albuterol solution
- Lidocaine patch 5%
- Ibuprofen 800mg Qty 120
- Hydrocodone 7.5-200 Qty 360
- Shingrix

Let's use the plan finder



**Welcome to
Medicare**

Get Started with Medicare