



Greater Wisconsin Agency on Aging Resources

Links to files may download or open, depending on your settings.

General

3G Wireless Network Shutdown

As wireless carriers prepare to shut down their 3G networks over the coming months, find out how you could be affected by checking out the Federal Communications Commission's (FCC's) Consumer Guide: https://www.fcc.gov/sites/default/files/plan_ahead_for_3g_shutoff_consumer_guide.pdf?eType=EmaiblastContent&eld=f4cb656f-4eb6-4bd4-93e7-94e886c9d056

Advocacy

[Janet Zander](#), Advocacy & Public Policy Coordinator



Nice to Know

Save the Date for Aging Advocacy Day: May 11, 2022

Aging Advocacy Day 2022 planning is in the works, so share this "Save the Date" information with your customers now!

Save the Date PDF file: <https://gwaar.org/api/cms/viewFile/id/2007285>

Save the Date JPG file: <https://gwaar.org/api/cms/viewFile/id/2007286>

Save the Date Wednesday, May 11th, 2022, Time TBD Aging Advocacy Day Wisconsin Aging Advocacy Network This will be a virtual event. Stay tuned for more information! Contact: Janet Zander, 1414 MacArthur Rd., Madison, WI 53714, janet.zander@gwaar.org , (715) 677-6723		 You are invited! Join aging advocates virtually from across the state to celebrate our legislative successes and prepare to make issues impacting older adults and family caregivers a top priority for state legislators in 2022 and beyond. More information coming soon! #WisAgingAdvocacy2022
		

Family Caregiver Support

[Bryn Ceman](#), *Older Americans Act Consultant -Family Caregiver Support Specialist*

Nice to Know

Trauma Informed Care Training

Friday, March 18, 9:00 a.m.

Register: <https://courses.witc.edu/Search/Class?id=&courseid=028989&topicid=9>

Northwood Tech is hosting a virtual seminar on trauma-informed care with Scott Webb in March. CEUs are available. Learn more: <https://www.northwoodtech.edu/continuing-education-and-training/conferences-and-events/trauma-informed-care-putting-humanity-back-into-human-services>

Share the News: Trualta Partnership Extended

DHS, GWAAR and Trualta have extended their partnership to provide free online educational tool for family caregivers across the state. Trualta helps caregivers learn about health issues, care techniques, and managing care for themselves and loved ones during the flu season, the COVID-19 pandemic, and year-round. Share this press release with your customers and local media:

<https://gwaar.org/api/cms/viewFile/id/2007275>

Transportation

[Nick Musson](#), *Older Americans Act Consultant -Transportation Specialist*

Nice to Know

Reminder: Transportation Listserv Available

If you are interested in staying informed on transportation related developments, please consider joining the GWAAR transportation listserv. Please fill out the Microsoft Form at the link below if you would like to receive transportation email updates through the GWAAR transportation listserv:

<https://forms.office.com/r/NZBC4EEMvq>

Need to Know

Non-Emergency Medical Transportation Resources

Veyo is the state of Wisconsin's non-emergency medical transportation (NEMT) manager. Veyo provides rides to health care appointments covered by Wisconsin Medicaid and BadgerCare Plus if members have no other way to get there. Their goal is to provide a safe, reliable transportation service.

Veyo's website: <https://wi.ridewithveyo.com> has useful links such as a Facility Resource section that include FAQ's as well as all of the forms needed for the members. Members can also file a complaint on the website at: <https://wi.ridewithveyo.com/complaint-form>.

Facilities can use an online form to send in comments and concerns directly to Veyo. Facility staff will also be able to perform a "trip rescue" by selecting the State of WI and choosing the "trip rescue" option, filling in the appropriate member details and to generate a ticket to the Critical Trips team to initiate a rescue for a trip when a member is stranded at the facility or late for their chair times. The facilities form is located at: <https://facilitysupport.veyo.com/hc/en-us/requests/new>.

Here is a Health Care Provider and Case Manager Resource Guide

<https://gwaar.org/api/cms/viewFile/id/2007284>, where you'll find information on scheduling a ride, filing a complaint, and contacting the Education, Training, and Outreach (ETO) Coordinator.

If you have any questions or concerns, please reach out to WIFacility@veyo.com