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| Who to Contact to Get Your Medicare Questions Answered |
| **If you...** | **Contact…** |
| **Want to:*** Enroll in Medicare Part A and/or Part B
* Check your Medicare eligibility or entitlement
* Change your personal information (ie. name or address)
* Report a death
* Replace your Medicare card
* Ask about Medicare premiums
* Apply for Extra Help with Medicare prescription

drug costs | **Social Security**1-800-772-1213TTY:1-800-325-0778www.[ssa.gov](https://www.socialsecurity.gov/) |
| Have questions about your Part D plan, Medicare Advantage Plan (like an HMO or PPO), or Medicare Supplement Insurance (Medigap) policy | **Your plan or policy**The phone number and website are on your membership card or in your plan materials. |
| Have railroad retirement benefits and want to:* Check Medicare eligibility
* Enroll in Medicare
* Replace your Medicare card
* Change your name or address
* Report a death
 | **The Railroad Retirement Board**Your local office or 1-877-772- 5772 TTY: (312)751-4701For questions about your Part B medical services and bills, call 1-800-833-4455. |
| Want to report changes to insurance that pays before Medicare:* Report that your other insurance is ending (for example, you stop working)
* Report that you have new insurance

(for example, you start working) | **Benefits Coordination &****Recovery Center (BCRC)**1-855-798-2627TTY:1-855-797-2627 |
| Have questions about Medicaid (Medical Assistance)  | **Your State Medicaid office**[dhs.wisconsin.gov/medicaid](http://www.dhs.state.il.us/page.aspx?item=29757)1-800-362-3002 |
| Have questions about Medicare in Wisconsin | **Medigap Helpline:** 800-242-1060**Part D Helpline:** 855-677-2783**Disability Drug Benefit Helpline:** 800-926-4862**Office for the Deaf and Hard of Hearing:**262-347-3045 Videophone/Telephone**Indian Law Office of Wisconsin Judicare:** 800-472-1638 |
| Have questions about SeniorCare  | **SeniorCare Hotline:** 1-800-657-2038 |
| Find a local benefit specialist for free, unbiased one-on-one counseling | <https://www.dhs.wisconsin.gov/benefit-specialists/medicare-counseling.htm>  |