

# Who to Contact to Get Your Medicare Questions Answered

If you...	Contact...
<b>Want to:</b> <ul style="list-style-type: none"> <li>• Enroll in Medicare Part A and/or Part B</li> <li>• Check your Medicare eligibility or entitlement</li> <li>• Change your personal information (ie. name or address)</li> <li>• Report a death</li> <li>• Replace your Medicarecard</li> <li>• Ask about Medicare premiums</li> <li>• Apply for Extra Help with Medicare prescription drug costs</li> </ul>	<b>Social Security</b> 1-800-772-1213 TTY:1-800-325-0778 <a href="http://www.ssa.gov">www.ssa.gov</a>
Have questions about your Part D plan, Medicare Advantage Plan (like an HMO or PPO), or Medicare Supplement Insurance (Medigap) policy	<b>Your plan or policy</b> The phone number and website are on your membership card or in your plan materials.
Have railroad retirement benefits and want to: <ul style="list-style-type: none"> <li>• Check Medicare eligibility</li> <li>• Enroll in Medicare</li> <li>• Replace your Medicarecard</li> <li>• Change your name or address</li> <li>• Report a death</li> </ul>	<b>The Railroad Retirement Board</b> Your local office or 1-877-772- 5772 TTY: (312)751-4701 For questions about your Part B medical services and bills, call 1-800-833-4455.
Want to report changes to insurance that pays before Medicare: <ul style="list-style-type: none"> <li>• Report that your other insurance is ending (for example, you stop working)</li> <li>• Report that you have new insurance (for example, you start working)</li> </ul>	<b>Benefits Coordination &amp; Recovery Center (BCRC)</b> 1-855-798-2627 TTY:1-855-797-2627
Have questions about Medicaid (Medical Assistance)	<b>Your State Medicaid office</b> <a href="http://dhs.wisconsin.gov/medicaid">dhs.wisconsin.gov/medicaid</a> 1-800-362-3002
Have questions about Medicare in Wisconsin	<b>Medigap Helpline:</b> 800-242-1060 <b>Part D Helpline:</b> 855-677-2783 <b>Office for the Deaf and Hard of Hearing:</b> 262-347-3045 Videophone/Telephone <b>Indian Law Office of Wisconsin Judicare:</b> 800-472-1638
Have questions about SeniorCare	<b>SeniorCare Hotline:</b> 1-800-657-2038
Find a local benefit specialist for free, unbiased one-on-one counseling	<a href="https://www.dhs.wisconsin.gov/benefit-specialists/medicare-counseling.htm">https://www.dhs.wisconsin.gov/benefit-specialists/medicare-counseling.htm</a>