|  |  |
| --- | --- |
| Who to Contact to Get Your Medicare Questions Answered | |
| **If you...** | **Contact…** |
| **Want to:**   * Enroll in Medicare Part A and/or Part B * Check your Medicare eligibility or entitlement * Change your personal information (ie. name or address) * Report a death * Replace your Medicare card * Ask about Medicare premiums * Apply for Extra Help with Medicare prescription   drug costs | **Social Security**  1-800-772-1213  TTY:1-800-325-0778  www.[ssa.gov](https://www.socialsecurity.gov/) |
| Have questions about your Part D plan, Medicare Advantage Plan (like an HMO or PPO), or Medicare Supplement Insurance (Medigap) policy | **Your plan or policy**  The phone number and website are on your membership card or in your plan materials. |
| Have railroad retirement benefits and want to:   * Check Medicare eligibility * Enroll in Medicare * Replace your Medicare card * Change your name or address * Report a death | **The Railroad Retirement Board**  Your local office or 1-877-772- 5772  TTY: (312)751-4701  For questions about your Part B medical services and bills, call 1-800-833-4455. |
| Want to report changes to insurance that pays before Medicare:   * Report that your other insurance is ending (for example, you stop working) * Report that you have new insurance   (for example, you start working) | **Benefits Coordination &**  **Recovery Center (BCRC)**  1-855-798-2627  TTY:1-855-797-2627 |
| Have questions about Medicaid (Medical Assistance) | **Your State Medicaid office**  [dhs.wisconsin.gov/medicaid](http://www.dhs.state.il.us/page.aspx?item=29757)  1-800-362-3002 |
| Have questions about Medicare in Wisconsin | **Medigap Helpline:** 800-242-1060  **Part D Helpline:** 855-677-2783  **Disability Drug Benefit Helpline:** 800-926-4862  **Office for the Deaf and Hard of Hearing:** 262-347-3045 Videophone/Telephone  **Indian Law Office of Wisconsin Judicare:** 800-472-1638 |
| Have questions about SeniorCare | **SeniorCare Hotline:** 1-800-657-2038 |
| Find a local benefit specialist for free, unbiased one-on-one counseling | <https://www.dhs.wisconsin.gov/benefit-specialists/medicare-counseling.htm> |