

Welcome!

I'm Bryn Ceman, Caregiver Programs Specialist at Greater Wisconsin Agency on Aging Resources (GWAAR). I provide training, technical assistance, policy guidance, and program updates related to Wisconsin's caregiver programs, including the Alzheimer's Family & Caregiver Support Program (AFCSP) and the National Family Caregiver Support Program (NFCSP).

I work closely with Lynn Gall ([lynn.gall@dhs.wisconsin.gov](mailto:lynn.gall@dhs.wisconsin.gov)), Family Caregiver Support and Lifespan Respite Programs Manager, at DHS to help ensure you have the information and support you need to be successful in your role.

Below are some resources and next steps to help you get started. Don't worry, you don't need to complete everything at once! You can slowly work through these items in the coming days and weeks during your onboarding process.

### START HERE:

1. Bookmark the GWAAR Caregiver Professional Resources Page  
This is your primary source for caregiver program forms, policies, training materials, technical assistance documents, and outreach resources: <https://gwaar.org/family-caregiver-support-for-professionals>
2. Sign Up for the GWAAR Weekly Newsletter  
I use the newsletter to share important caregiver program updates, training opportunities, and resources.  
Newsletter signup: <https://gwaar.org/sign-up-to-stay-in-touch>
  - Archived newsletters: <https://gwaar.org/newsletters>
3. Register for the GWAAR Partner Resources Site  
This external SharePoint site contains additional Older Americans Act (OAA), fiscal and data reporting resources.
  - Registration link & instructions: [here](#). Please allow up to 10 business days for approval.
4. Request Access to PeerPlace  
PeerPlace is Wisconsin's statewide reporting system for caregiver programs. You will use it to document demographic information, [Caregiver Needs Assessment](#), and report AFCSP/NFCSP services.
  - Link & Instructions: [Aging and Disability Resource Center - PeerPlace\\_Aging](#) and click on "How to obtain access to PeerPlace".
5. Register for GWAAR Education & Development (GWAAR ED)  
<https://gwaar.wufoo.com/forms/z95v3sv0qqhoha/>
  - Please complete:
    - GWAAR Overview
    - NFCSP 101
    - AFCSP 101 (**\*\*\*NOTE: Effective August 2025 there are no financial eligibility requirements for AFCSP. A new AFCSP 101 training will be coming as soon as the state admin code is updated with this change.**)
    - After completing these modules, email me and we'll schedule a one-on-one training session.
6. Add Your Information to the DHS SharePoint Contact List  
This helps ensure you receive important state updates.
  - Link: [DHS SharePoint](#)

- DHS Instructional Video: [here](#)

## CAREGIVER RESOURCES:

### 7. Learn About Trualta

Trualta is a FREE online caregiver education and support platform available to all Wisconsin caregivers.

- Check with your supervisor to see if your county already has a shared Trualta account. If not, identify a shared agency email address and contact Sue Murawsky ([sue@trualta.com](mailto:sue@trualta.com)) or me for assistance with setup. Once you have the shared login or have created an agency account, login here: <https://wisconsincaregiver.org/trualta>.
- Staff Resources for Trualta: [Trualta Staff Space](#)
- Optional: [Trualta Re Launch 2025 - YouTube](#)

### 8. Explore WisconsinCaregiver.org: <https://wisconsincaregiver.org>

- This site is designed specifically for family caregivers and includes information about caregiver programs, support groups, education, respite resources, and more.

## KEY PARTNERSHIPS:

As you settle into your role, I encourage you to connect with:

- Your local Kinship Care Coordinator  
Kinship caregivers may qualify for NFCSP and can benefit from cross-referrals.  
<https://dcf.wisconsin.gov/kinship/coordinators>
- Your local Dementia Care Specialist (DCS)  
DCS staff are often excellent referral partners for AFCSP and NFCSP.  
<https://www.dhs.wisconsin.gov/dementia/dcs.htm>
- ADRC Specialists, EBS, DBS, Transportation, Nutrition, Health Promotions, and Senior Center staff offer strong local partnerships that help create a seamless support system for caregivers.

**Again, you do not need to complete these steps all today or learn this content all at once.** Your local team and I are here to help guide your onboarding process.

Please don't hesitate to reach out with questions. I'm here to help and look forward to working with you!

Respectfully,

Bryn Ceman, M.S.

Caregiver Programs Specialist, GWAAR