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**2020 Family Caregiver Coordinator Training**

**\*Now being held VIRTUALLY\***

**Wednesday, September 30**

**Tuesday, October 6**

**Thursday, October 8**

**Agenda**

9:30 a.m. **Welcome and Introductions**

9:45 a.m. **Building Interviewing Skills for a Successful Needs Assessment***Maurine Strickland, Consultant*

Build interviewing skills (i.e., open-ended questions, affirmations, reflections and summaries) to help you more effectively utilize the caregiver needs assessment.

10:30 a.m. Break

10:45 a.m. **Break into “Zoom Rooms”** to practice your newly learned interviewing skills by completing the needs assessment using real-life scenarios in small groups.

11:30 a.m. **Reconvene and debrief** after small group activity.

Noon **Lunch**

12:30 p.m. **Expanding Caregiver Respite: Creative Ways for Caregivers to Recharge***Lisa Schneider, Respite Care Association of Wisconsin*

Everyone has a unique way to recharge. Caregiver Coordinators need to be able to help caregivers discover useful and realistic respite options. Learn how to strategically maximize limited resources to best support Wisconsin caregivers.

1:45 p.m. **Adjourn**

*\*Special thanks to the Caregiver Coordinator Training Planning Committee members: Teri Bradford, Jennifer Cummings, Lynn Gall, Valerie Hiltbrand, Catherine Knickelbein and Jane Mahoney.*