# Helping leaders in aging services succeed!



The Greater Wisconsin Agency on Aging Resources, Inc. (GWAAR), is an area agency on aging. Our expert consultants provide advocacy support, training and technical assistance to Wisconsin county and tribal aging offices in 70 counties and 11 tribes serving older adults, persons with disabilities and their caregivers.

### **Our Mission**

Our mission is to deliver innovative support to lead aging agencies as we work together to promote, protect, and enhance the well-being of older people in Wisconsin.

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# **Our Philosophy**

We're focused on opportunities and let our principles and values drive all we do.

#### Quality

Our top priority is to ensure our customers' programs and services are available, accessible, and meet the highest quality standards.

#### Innovation

We foster new, creative approaches to training and technical assistance and encourage new ideas for providing programs and services that best match the needs of the people our customers serve.

### **Training & Technical Assistance Subject Areas for Local Aging Units**

#### **Aging Plans**

Creation and execution of threeyear strategic plans aimed at improving community programs and services for older adults.

#### Data Management

Thorough, accurate reports of program and service utilization data.

#### **Elder Benefits Specialists**

Connect qualifying older adults to benefits.

#### Family Caregiver Support

Information, assistance, and resources to people who provide care to a family member or friend.

#### Fiscal

Information about funding, grants and reports.

#### **Health Promotion**

Programs and information to help older people maintain good health.

#### Medicare Outreach & Assistance

Ensure Medicare beneficiaries have the information they need to make well-informed decisions.

#### Nutrition

Nutritious meals and friendly faces at senior dining sites and through home-delivered meals.

#### **Transportation**

Access to people, services and goods are paramount to those who are unable to or choose not to drive to be able to live a quality life.

#### Tribal Technical Assistance Center

Culturally appropriate and tribalspecific programs funded through the Older Americans Act.

GWAAR staff often work with community partners, and engage in a variety of projects supporting older adults, persons with disabilities and their caregivers.

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# **GWAAR Services & Special Projects**

## Elder Law & Advocacy Center (ELAC)

### Benefit Specialist Supervising Attorneys

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Elder law attorneys provide legal advice and representation to older adults through the Elder Benefit Specialist program.

Wisconsin Guardianship Support Center (GSC)

The GSC answers questions and provides legal information about guardianships, powers of attorney, supported decision-making, and other advance directives.

GSC Toll-Free Helpline: 855-409-9410 guardian@gwaar.org



Wisconsin Senior Medicare Patrol (SMP)

The SMP provides outreach and education to Medicare beneficiaries to fight fraud, errors, and abuse in Medicare programs.

SMP Toll-Free Helpline: 888-818-2611 smpwi.org



## Programs

#### **Business Development Center**

Identifies and supports the development



of community partnerships between businesses and service providers.

### Elder Abuse Toll-Free Hotline: 833-586-0107

A statewide, toll-free hotline available for community members and victims to contact for assistance in obtaining needed resources and making referrals to local authorities.

### To learn more, visit gwaar.org



Veteran-Directed Home- & Community-Based Services

VA Medical Centers refer eligible Veterans. Referred veterans and their families choose the services and supports they need to safely and successfully live at home.

## Advocacy

We play a leading role in developing and monitoring legislation and public policy impacting people served by Wisconsin's Aging Units. We also encourage grassroots advocacy and work to deliver clear communication to the public.

Greater Wisconsin Agency on Aging Resources

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