



**Greater Wisconsin Agency on Aging Resources, Inc.  
2020 Basic Training Calendar for Newly Hired EBS\***

Tuesday, January 7 (9:30 a.m. – 12 p.m.)	ACA, MAGI, BadgerCare Plus (Webinar)
Wednesday & Thursday, January 8-9	New EBS Basic Training – (In-person – Madison) – <b>Part 1</b>
Tuesday, February 4	FoodShare, Energy, and Telephone Assistance (Webinar)
Tuesday & Wednesday, March 3-4	New EBS Basic Training – (In-person – Madison) – <b>Part 2</b>
Tuesday, March 10	Concurrent Applications (Webinar)
Monday, April 6	Overpayments (Webinar)
Tuesday, May 19 (9:30 a.m. – 12 p.m.)	ACA, MAGI, BadgerCare Plus (Webinar)
Wednesday & Thursday, May 20-21	New EBS Basic Training – (In-person – Madison) – <b>Part 1</b>
Tuesday, June 9	FoodShare, Energy, and Telephone Assistance (Webinar)
Tuesday, July 7	Concurrent Applications (Webinar)
Wednesday & Thursday, July 8-9	New EBS Basic Training – (In-person – Madison) – <b>Part 2</b>
Tuesday, August 11	Overpayments (Webinar)
Tuesday, September 1 (9:30 a.m. – 12 p.m.)	ACA, MAGI, BadgerCare Plus (Webinar)
Wednesday & Thursday, September 16-17	New EBS Basic Training – (In-person – Madison) – <b>Part 1</b>
Tuesday, November 10	FoodShare, Energy, and Telephone Assistance (Webinar)
Wednesday & Thursday, November 18-19	New EBS Basic Training – (In-person – Madison) – <b>Part 2</b>
Tuesday, December 1	Concurrent Applications (Webinar)
Tuesday, December 15	Overpayments (Webinar)

\*Newly hired EBS must attend all four days of Basic Training – both Part 1 and Part 2 – (in either order).

Newly hired EBS must also watch each webinar listed above once each: ACA & MAGI; FoodShare/WHEAP; Concurrent Applications; Overpayments



**Greater Wisconsin Agency on Aging Resources, Inc.  
2020 Elder Benefit Specialist Training Calendar – For ALL EBS\*\***

	<b>Southern Region</b> (Madison)	<b>Northwestern Region</b> (Rice Lake)	<b>Northern Region</b> (Woodruff/Minocqua)	<b>Bay Area Region</b> (Appleton)
<b>February</b>	Wednesday, February 12 – Webcast at DHS – 9:00 a.m. – 12:00 p.m.			
<b>April</b>	<u>Wednesday</u> , April 15 <sup>±</sup> Southern Region - Madison	Tuesday, April 21 Northwestern Region	Wednesday, April 22 Northern Region	Thursday, April 23 Bay Area Region
<b>June</b>	WABS Conference – June 23-25 – Kalahari, Wisconsin Dells			
<b>August</b>	All EBS – Wednesday, August 12 – Holiday Inn Stevens Point			
<b>September/ October</b>	<u>Wednesday</u> , September 30 <sup>±</sup> Southern Region - Madison	Tuesday, October 6 Northwestern Region	Wednesday, October 7 Northern Region	Thursday, October 8 Bay Area Region
<b>December</b>	Thursday, December 10 – Webcast at DHS – 9:00 a.m. – 12:00 p.m.			

\*\*Attendance at all GWAAR Legal Services training sessions is **mandatory**. EBS who are unable to attend a session at their customary training site for any reason, including medical issues and religious observances, must notify their director and program attorney as soon as possible in advance of the scheduled training to arrange attendance at an alternate site.

<sup>±</sup> Please note that these trainings will be held on Wednesdays in 2020 due to conflicts with WAAN meetings.