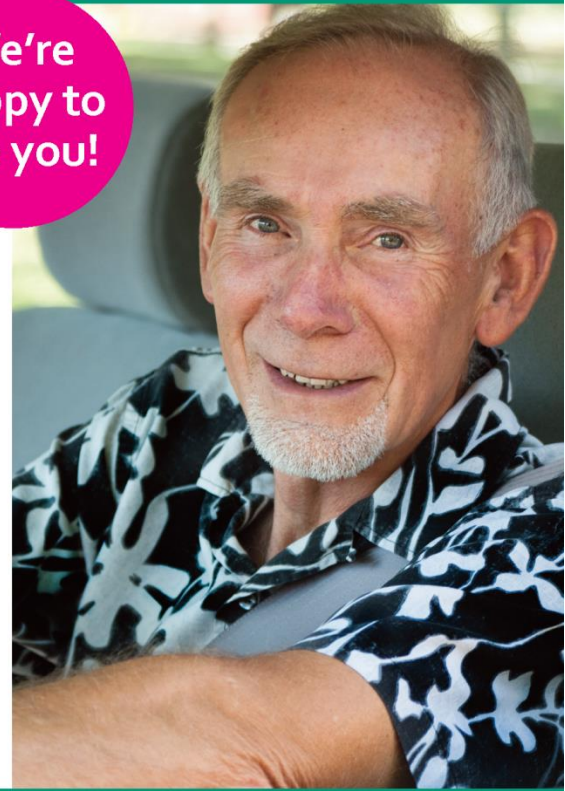


Welcome to the Wisconsin Meals on Wheels Program!

We promise to . . .

- Deliver tasty, safely-prepared, healthy, and good quality meals.
- Greet you with a smile and treat you with respect.
- Listen and respond to your concerns and suggestions for improving the program.
- Provide you with accurate and practical information and assistance that promotes health and wellness and can enhance your independence.
- Keep your donations and personal information private and confidential.
- Provide you with timely information when we need to cancel meal delivery due to weather, power outages, or other reasons.

We're
happy to
see you!



Your responsibilities . . .

- Be at home to accept the meal being delivered.
- Treat staff and volunteers with respect.
- Minimize wasted food by reserving and canceling meals according to our policies.
- Provide information required by our funding sources when requested.
- Contribute to the cost of the meal by donating what you can afford.
- Follow appropriate grievance procedures if you have a complaint or concern.
- Adhere to the home delivered meal program guidelines and expectations.
- If you choose not to eat your meal immediately, please be responsible for handling it safely by refrigerating and reheating it appropriately.

If for any reason you feel we are not holding up our end of the bargain, please contact:

