

This is YOUR Wisconsin Senior Dining Program!

We promise to . . .

- Serve tasty, safely-prepared, healthy, and good quality meals in a clean facility.
- Greet you with a smile, treat you with respect, and offer genuine hospitality during your visit.
- Provide a positive, fun atmosphere that promotes friendship and socialization. We want you to feel comfortable, safe, respected — and energized when you leave.
- Listen and respond to your concerns and suggestions for improving the program.
- Provide you with volunteer and educational opportunities that promote health, wellness, and social interaction.
- Provide accurate and practical information and assistance that can enhance your independence.
- Keep your donations and personal information private and confidential.
- Provide you with timely information if we need to close the dining center or cancel an event due to weather, power outages, or other reasons.

We're so glad you're here!



Your Responsibilities . . .

- Treat staff, volunteers, and guests with respect.
- Minimize wasted food by reserving and canceling meals according to meal site policies.
- Provide information required by our funding sources when requested.
- Contribute to the cost of the meal by donating what you can afford. Please don't ask about or comment on what others donate.
- Follow appropriate grievance procedures if you have a complaint or concern.
- Be part of a positive atmosphere. Conduct yourself according to dining center expectations.
- If you take any part of your meal home, be responsible for handling it safely. Refrigerate and reheat it appropriately.



If for any reason you feel we are not holding up our end of the bargain, please contact:

