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In addition to the services described above, some communities have mobility managers who can guide you through the transportation resources and services that are available. Mobility managers know the community-wide transportation service network and understand how it operates. Their main focus is to assist consumers in choosing the best options to meet their individual travel needs. Contact your local aging organization or public transit agency to determine if a mobility manager is available in your area.

“Life is what we choose. . .that show what we truly are, far more than our abilities.” — J.K. Rowling —
Transportation Options for Older Adults

Depending upon your destination and physical needs, transportation choices in your area might include buses, vans, taxis, or even volunteer drivers from human service organizations. Listed below are descriptions of transportation resources and services for you to think about and explore as you look ahead.

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- **Taxi Service**: Participants activate this service by calling a dispatcher to request a ride between locations of their choice. Trips usually can be scheduled in advance or on the spot. Some taxis are wheelchair accessible and meet ADA standards; inquire with your local taxi providers. Fares are charged on a per-mile or per-minute basis on top of a base charge for each trip, and may be payable through a transportation voucher program.

- **Transportation Vouchers Programs**: Area Agencies on Aging, Aging and Disability Resource Centers, and other social service organizations often provide fare assistance programs that enable qualified persons (usually economically disadvantaged older adults or persons with disabilities) to purchase vouchers for transportation services at a reduced rate. The vouchers are then used to pay for services from a participating transportation provider that can include public transportation, volunteer programs, or taxis and other private companies. Applications for these programs are required. Participants are responsible for reserving and securing the services they need.

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